


## Resolve Single-Sign on Error




- Clear the browser cache.

- **Google Chrome**


- At the top right corner, click on the 3 dots  > **Settings** > **Privacy and security**.
- Under **Clear browsing data**
- Check **Cached images and files**.
- Click **Clear data**.

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- **Microsoft Edge**

- At the top right corner, click on the 3 dots  > **Settings** > **Privacy, search, and services**.
- Under **Clear browsing data** > **Clear browsing data now**, select **Choose what to clear**.
- Under **Time range**, choose a time range from the drop-down menu.
- Check **Cached images and files**.
- Select **Clear now**.

- Logon to we.mpsa.com using your D No. + Password.



USERNAME

PASSWORD

- Select the appropriate brand for you D No.



**Citroen UK**  
Members: 5463



**DS UK**  
Members: 933



**Peugeot UK**  
Members: 8517



**Vauxhall UK**  
Members: 10730

- If required.
  - Accept 'Terms and Conditions'
  - Accept 'General Privacy Policy'
  - Accept 'Cookie Policy for PSA WECONNECT'
- Select Customer First



**Customer First**

- Click on ID Europe



- Enter your MyPeople ID, UK-\*\*\*\*\*.D\*\*\* + Password

- You should now be logged into Customer First.